

# Wakelight Technologies, Inc.



HAWAII'S  
**TOP**  
EMPLOYERS  
2011

BEST PLACES TO WORK  
WINNER:



Left: Quarterly luncheons are but one way for Wakelight to gather their team and provide updates on projects and happenings. These are a key to their maintaining morale and cohesiveness.

Expanding its customer base to include the Marshall Islands and Japan, Wakelight Technologies, Inc., recognizes that its team members, individually and collectively, are the key to its continued growth and success. As one team member put it: If I knew that an employer could treat its employees this good, I would have sought out Wakelight long ago. I have never worked for an employer that really takes the time to get to know its employees. They truly stand behind every one of us.

Founded in 2002 by Joy Hess, Wakelight's business focuses include information and telecommunications technology, management engineering and technical services, human resource management, and infrastructure support in the government and commercial sectors.

Wakelight is an Avaya and Microsoft partner, and employees are credentialed in a broad spectrum of disciplines, from professional engineers (PEs) to Microsoft- and Avaya-certified experts, and others. Wakelight seeks and retains individuals with professional certifications, advanced training, specialized education with extensive technology and management experience. It provides competitive compensation and robust benefits to its team of highly skilled professionals. As a result, Wakelight enjoys a low turnover and strong employee loyalty. As another team member put it: I cannot understand why anyone would want to leave when it's so good here.

Wakelight bases its business success on respect for the individual and its staff reflects a range of talented people from diverse cultures, backgrounds and experiences. The company endeavors to achieve common goals by working

together with mutual support, respect and trust.

It's a terrific organization that is open and willing to work with my professional and personal issues, a long-time employee says. Since the goal is to assist the client's objectives, Wakelight stays in tune with client's needs and

facilitates my skill sets to foster a win-win situation.

Each of our employees is unique and special, says Hess. It's absolutely essential that we work closely and personally with each team member, no matter where they may be. Open communications, competitive

compensation, and a positive working environment are all part of the equation for success. As one employee says: They truly support individual needs and go to great pains to ensure you are not a number, but a person.

As Wakelight continues its growth, Hess remains steadfast in her commitment to people. Our goal is to continue to forge close relationships with our employees and our customers, she says. One team member remarks: All my friends are envious of the company I work for. ■

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*Best Places  
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2011

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